

Aktia

The Business

Aktia offers a broad range of solutions in banking, asset management, insurance and real estate. Aktia operates mainly in coastal areas of Finland, the Helsinki region and inland growth areas.

The bank's roots date back to 1825, when Finland's oldest surviving deposit bank saw the light of day. The modern Aktia was born in 1991 with the merger of eight savings banks.

It has approximately 380,000 customers who are served at about 45 branch offices and via comprehensive internet and telephone services.

Aktia is owned by Finnish Aktia foundations, savings bank foundations, institutions, companies and private individuals.

The Challenge

Aktia has limited resources to maintain and develop ever expanding systems in very challenging and rapidly changing environment. The move to Temenos core banking software required a high level of automation to keep up with the frequent technology updates. Unfortunately, most of the usual tools could not keep pace with the speed of change required. Aktia scoured the market for a solution and eventually found the solution in Atoma's change and test products.

The Results

Using Atoma's Change Manager, Aktia set-up all its official environments, training and process alignment within two weeks.

Atoma then set up Test Studio and conducted the initial test cases to cover basic functionality and almost all of the payments functionality. This work was supported by Aktia experts and completed according to plan in three months. A process which used to take 20 people two weeks to execute manually, can now be run at the press of the button.